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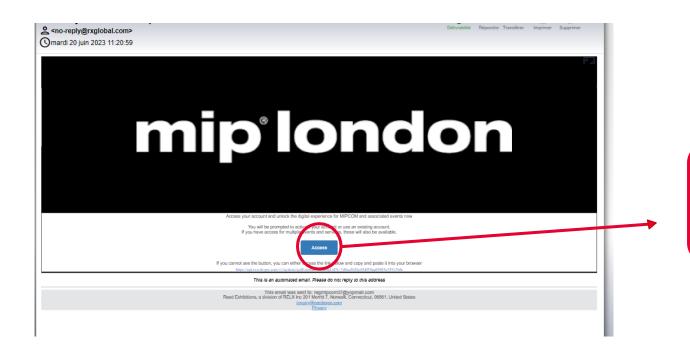
1. Admin Definition

- >>> Administrator of your MIP LONDON online account is **the first registered person of your company**. They have all entitlements to set up your company page.
- >>> They can also add secondary ADMINS (unlimited) in your company hub page online to share their rights with other colleagues for account set up.

2. Activate your Account

Once your participation is confirmed, you will receive an email to activate your account from: no-reply@rxglobal.com (It may end in SPAM folders)

If you have not received it, please contact the **Help Desk**.



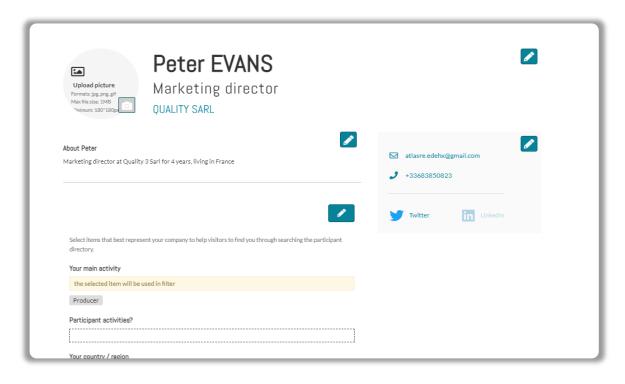
Click on the link received by email and personalize your password

3. Participant Profile



Click in top right menu under your name on "My Profile".

Then update your personal profile by clicking on the pen icon button on each section



You should add:

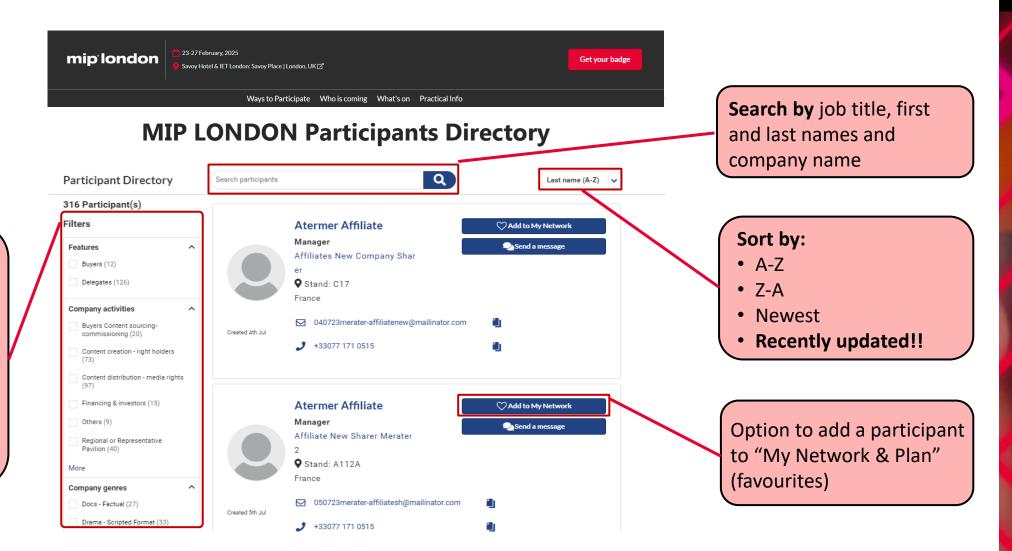
- MANDATORY FOR YOUR BADGE: YOUR PHOTO (recommended size 180*180px, max 1MB)
- Your job function and more details about your activity
- Links to your social media profiles (Twitter & LinkedIn)
- Your contact details are displayed by default.
 Click on the pen picture, then "Change" to hide your email & phone.

IMPORTANT:

Please be as comprehensive and accurate as possible when setting up your personal page so other participants can easily find you in our listings.

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4. Participants Directory



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Filter participants by

- Buyers/Visitors

- Content genre of

- Job function,

expertise,

- Countries, etc.

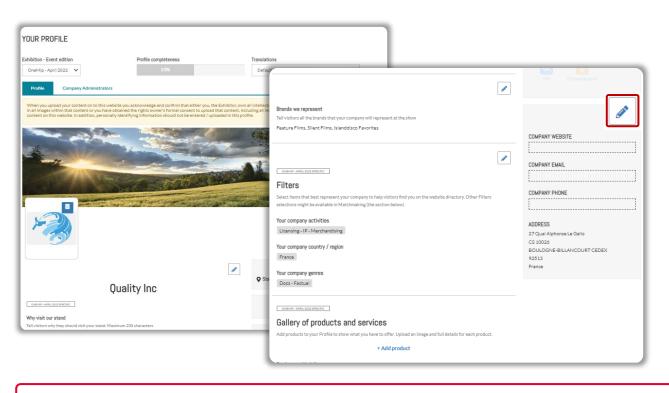
status,

Filters

5. Company Profile – Only Available for Admins

>>>

Click on "Edit my profile" in your "Company Hub" or in the top right menu "My Company". Then update your personal profile by clicking on the pen icon button on each section



You can add:

- Your logo (recommended size 180x180px, max. 1MB)
- Your banner (recommended size 600x150px, max 1MB)
- Your company description and contact info
- Your company content genre
- Documents (PDF format, max size 5 MB per file)

IMPORTANT:

Please be as comprehensive and accurate as possible when setting up your company details so participants can easily find you in our listings.

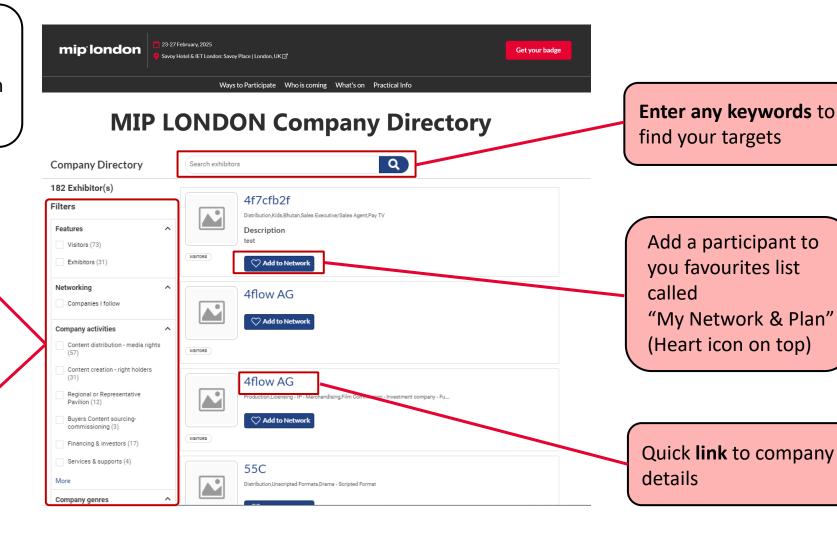
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6. Company Directory

Same email (login)
& same password
for mipcom.com & mipjunior.com
(if you are registered to both)

Find out which companies
are exhibitor or visitor
and filter by company
activities

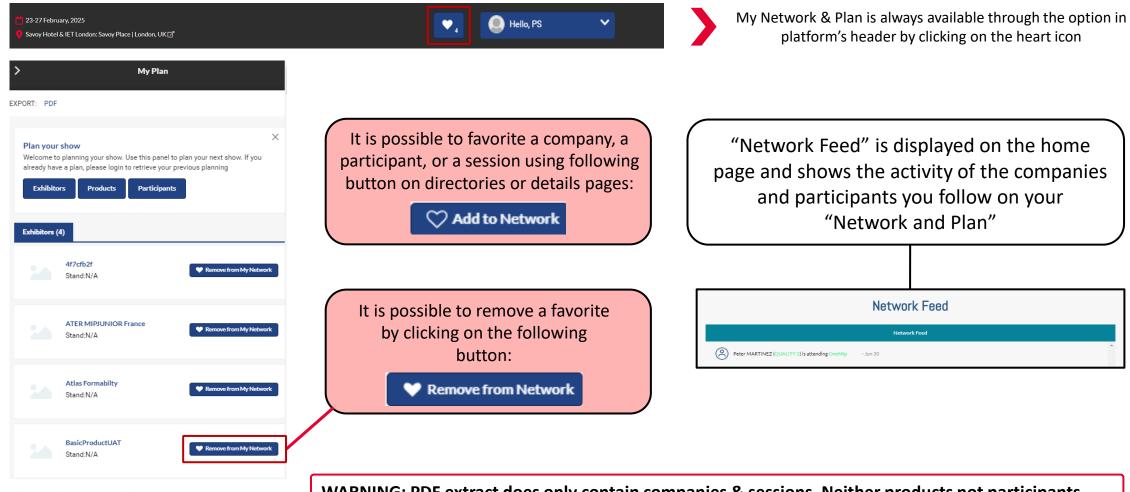
Find your best targets using the **filtering options**



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7. My Network & Plan

This **new functionality** is used to **add favorites** and save some records in case it should be accessed quickly later by participants.



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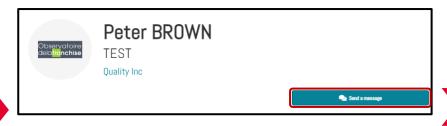
WARNING: PDF extract does only contain companies & sessions. Neither products not participants.

8. Chat



Chat module is always available in the bottom right of the platform.

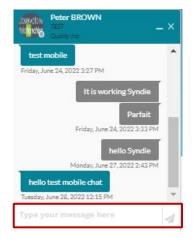
It can be minimized or displayed using the small arrow.



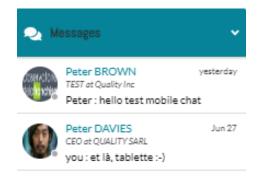
To start a discussion, click on "Send a message" on a participant details page.



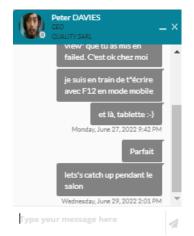
New messages are notified through a particular icon in the chat module header.



New posts can be filled in a chat window. Click send to post the message. URL will displayed as links.



All active discussions are available in the list. Click on one item to open the thread in a separate panel.



User's availability is displayed next to the picture.

Green: participant is connected

Grey: participant is offline





Need Any Assistance

Contact our Customer Helpdesk:

>>> By phone: (+33) 1 47 56 24 00
Our telephone service is open from Monday to Friday, 9am to 6pm CET.

By form

Read the FAQ

